Cluster Performance Monitoring

Final Report 2021

Cluster:	**Nutrition**
Country:	**Bangladesh**
Level:	**National**
Completed on:	**30/3/2022**

This report provides the findings of the Cluster Performance Monitoring and allows the reporting of good practices, constraints and action points that will be identified and agreed upon by the cluster during the revision of the preliminary report.

This is a template of the final report to be filled in and shared publicly. The performance status is filled from the results of the survey. The last 2 columns need to be filled according to discussions held with partners during the meeting reviewing the results of the cluster performance (to be deleted finally)

Table 1. Response rate among partners

Partner Type	Number of responded partners	Total number of partners	Response Rate (%)
Donors	1	2	50.0%
International NGOs	5	3	166.7%
National Authority	1	7	14.3%
National NGOs	2	1	200.0%
ICRC/IFRC	0	0	0.0%
UN Organizations	8	12	66.7%
Total	17	25	68.0%

Table 2. Score matrix

Core Functions	Performance status	Performance status Constraints: unexpected circumstances and/or success factors and/or good practice identified	Follow-up action, with timeline, (when status is orange or red) and/or support required	Timeline. When?
1. Supporting service delivery				
1.1 Providing a platform that ensures service delivery is driven by Humanitarian Response Plan and strategic priorities	Good	Coordination mechanism is established at the national level but not at the subnational level. Nutrition Cluster Coordination (NCC) meeting was irregular due to COVID'19 and absence of Cluster Coordinator for half of the year in 2021. Stakeholders participated in the NCC meeting when it happened. Due to long gap of the meeting, some participants were dropped, and new faces came in in the membership list. The participants list was updated after joining new Cluster Coordinator (CC). The CC actively participated in the inter-cluster coordination and other relevant meetings. Humanitarian Response Plan (HRP) and strategic priorities for 2021 was not in place. There is a TOR which was updated in 2021.	- Ensure regular nutrition cluster coordination meetings - HRP to be developed for 2022 - TOR will be further reviewed, if necessary - Strategics priorities to be set as per humanitarian guideline.	- Monthly - By June 2022 - By June 2022 - By June 2022
1.2 Developing mechanisms to eliminate duplication of service delivery	Good	Service delivery mapping/ Gap analysis was initiated but information obtained from some of the partners/members and need to complete the initiative.	- Regular update of activities of partners - Service mapping update regularly - Donor mapping (this is link with partner mapping)	Ongoing
2. Informing strategic decisions of the Humanitarian Coordinator (HC) and Humanitarian Country Team (HCT)				
2.1 Preparing needs assessments and analysis of gaps (across and within Clusters, using information management tools as needed) to inform the setting of priorities	Satisfactory	- No data depository	- Make data repository where every partner can have access. - Share all relevant documents and data during NCC meetings	December 2022
2.2 Identifying and finding solutions for (emerging) gaps, obstacles, duplication and cross-cutting issues	Satisfactory	Strengthen gender, disabilities, and aged person as crosscutting issues	Quarterly follow up (March, June, September, December)	June 2022
2.3 Formulating priorities on the basis of analysis	Good	Good practice		
3. Planning and implementing Cluster strategies				
3.1 Developing sectoral plans, objectives and indicators that directly support realization of the overall response's strategic objectives	Satisfactory	Performance review of the implementation plan needs to be reviewed and updated according to the recommendation based on the findings	Half yearly follow up/review	June and December 2022

3.2 Applying and adhering to common standards and guidelines	Satisfactory	Need to more involvements of the Stakeholders engagement. Minimum preparedness action, guidelines like IYCF guideline etc.	Quarterly follow up	December 2022
3.3 Clarifying funding requirements, helping to set priorities, and agreeing Cluster contributions to the HC's overall humanitarian funding proposals	Satisfactory	Regular resource mobilization efforts to be strengthen as well as sensitize donors on this issue. Decentralize funds to local level according to the cluster mapping. Regular updates to be made.	Quarterly follow up	December 2022
4. Monitoring and evaluating performance				
4.1 Monitoring and reporting on activities and needs	Satisfactory	Need to be strengthen the efforts. Data collection and analysis and decision making to be ensured and relevancy to be addressed.	Regular update of 4W	December 2022
4.2 Measuring progress against the Cluster strategy and agreed results	Satisfactory	Need to circulate progress regularly. Data should be strengthened (timely, authentic, and relevant) and segregated (age, sex).	Quarterly review the progress	October 2022
4.3 Recommending corrective action where necessary	Satisfactory	Issues related to recommendations to be adjusted based on monitoring findings.	As and when necessary	December 2022
5. Building national capacity in preparedness and contingency planning				
5.1 National contingency plans identified, updated and shared	Good	The present strategy should continue with additionally build capacity of local government representatives and local DMC members. There should be ongoing discussion of preparedness and contingency plan preparation.	Discuss this issue during NCC meetings	August 2022
5.2 Cluster roles and responsibilities defined and understood	Satisfactory	There should be additional efforts of Cluster/members during and after emergency and preparing national contingency planning/agency's contingency planning. Orientation on cluster role in meetings and seek participation in key areas.	Quarterly meeting and sharing	July 2022
5.3 Early warning reports shared with partners	Satisfactory	Early warning bulletin circulates from Bangladesh Meteorological Department (BMD). The same bulletin must be circulated among the members by cluster coordinator. Sitrep should be prepared and circulate timely. Early warning notice circulation was irregular in 2021 due to absence of Nutrition Cluster Coordinator. NNS & UNICEF should deploy someone in absence of cluster coordinator.	Cluster coordinator will circulate the bulletin immediate after receiving from GOB	April-May, monsoon season and October-November
6. Advocacy				
6.1 Identify concerns, and contributing key information and messages to HC and HCT messaging and action	Satisfactory	Covid-19 causes irregularities of meeting of Cluster. That's leads no discussion on advocacy in the assessment year. Cluster members should actively participate in finding advocacy agenda that need to be address. Advocacy issues should be discussed among the members. And ensure periodically sharing with HC/RC.	Identify advocacy issues Follow up with concern ministries/ duty bearers	Ongoing

6.2 Undertaking advocacy on behalf of Cluster, Cluster members and affected people	Good	No advocacy agenda identified in 2022.	Quarterly follow up	September 2022
7 Accountability to affected people				
7.1 Mechanisms to consult and involve affected people in decision-making agreed upon and used by partners	Good	Good practice		
7.2 Mechanisms to receive, investigate and act upon complaints on the assistance received agreed upon and used by partners	Good	There is a feedback mechanism but action against feedback sometimes not address properly. Example: Rohingya response, Amphan, flash flood etc.	Members should discuss on the mechanism of actions to be taken against the complaints.	December 2022
7.3 Key issues relating to protection from sexual exploitation and abuse have been raised and discussed	Satisfactory	Check whether all the members agencies have code of conducts on sexual exploitation and abuse. Encourage members so that all concerned (staff/ volunteers/ stakeholders) follow code of conducts. Encourage/ advocacy for female volunteer in the emergency response and need to brief them regarding Code of Conduct. Need to provide information to the affected people regarding the complaints box and why it's important. Also need to sensitize the agencies/ partner to act against the feedback. Encourage good practices / key issue relating to protection from sexual exploitation and abuse and acted discussed in the cluster meeting regularly.	Invite relevant specialized resource persons for raining awareness on these issues Confirm gender focal point's participation.	December 2022